



## **RETURNS POLICY**

NO GOODS WILL BE ACCEPTED FOR CREDIT UNLESS PRIOR  
ARRANGEMENTS HAVE BEEN AGREED WITH US.

SHOULD YOU WISH US TO CONSIDER ACCEPTING A RETURN PLEASE  
INFORM US IN WRITING INCLUDING THE FOLLOWING INFORMATION.  
AT THIS STAGE PLEASE DO NOT SEND THE GOODS

PRODUCT CODE  
DESCRIPTION  
ORDER NO  
DATE OF ORDER  
REASON FOR REQUESTING RETURN  
DATE OF DELIVERY

PLEASE NOTE: WE ARE UNABLE TO ACCEPT BACK  
GOODS WHICH ARE NOT IN THEIR ORIGINAL PACKAGING  
GOODS WHICH HAVE BEEN USED OR AUTOCLAVED  
GOODS NOT IN THEIR ORIGINAL CONDITION  
GOODS WHICH ARE MANUFACTURED TO YOUR SPECIFICATION

THERE WOULD BE A RESTOCKING FEE FOR ALL GOODS ACCEPTED AS A  
RETURN.

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS