



## Quality Policy

“It is Surgins Surgical Limited’s policy to do everything possible, with resources available, to supply customers with safe and regulation-compliant product on time and without error. This means that we will continuously measure the following indicators and take actions to improve our service accordingly;

- Complaints
- Sales volumes
- Supplier( Manufacturer) errors
- Internal audit findings

If we ever find ourselves in a situation where regulatory compliance conflicts with resources available we will take the decision to cease supply of the relevant product rather than fail to meet regulatory requirements.”